

RESOURCES for MEDICAL HOME CARE COORDINATION Region 4
(The parishes of: Acadia; Evangeline; Iberia; Lafayette; St. Landry; St. Martin; Vermillion)

Name of Organization & Intake Phone Number	Service Provided	Eligibility Criteria	Physician Referral
Advocacy Center 800-960-7705 Spanish 800-960-7705 ext. 2 Vietnamese 800-960-7705 ext. 3 www.advocacyla.org/priorities.php	Legal assistance; Patient rights; Legal representation at no cost to families	Funded by the state for persons elderly or with disabilities	No
Child Protection Investigation All parishes in Region 4 800-844-6508 STATE HOT LINE 855-4LA-KIDS 855-452-5437 www.dss.state.la.us	Investigates child abuse and neglect; Validates claims	Ages birth through age 18	No
Behavioral Health Region 4 Acadia 337-788-7511 Lafayette, St. Martin, Vermillion 337-262-4100 St. Landry 337-948-0226 Iberia 337-373-0002 Evangeline 337-363-5525 www.dhh.louisiana.gov (Type in "Behavioral Health Region 4") Early Childhood Support Services (ECSS) 337-262-1226 www.ecssla.org	Mental Health & Addictive Disorders ages 0 – adult <hr/> Infant Mental Health 0 – 5 years	Self Referral	No
Children's Special Health Services 337-262-5616 Ext 6 www.dhh.louisiana.gov (Type in "children's special health services")	Regional sub-specialty clinics & care coordination	Financial Criteria; medical criteria for certain diagnosis and conditions	Yes Provide diagnosis on a prescription
Dental Services 225-342-4182 Medicaid Dental 877-455-9955 www.dhh.louisiana.gov (Type in "dental services – Medicaid")	Dental Services	Medicaid Eligible	No
Dept. of Education - Exceptional Children (Child Search) 877-453-2721 www.louisianaschools.net/lde/pair/1213.html	Developmental Screening; Special Ed preschools; Provide therapies (OT, PT, ST)	3 to 21 years old	No
Early Steps 866-494-8900 Mary Hockless 337-359-8748 teamfsrc@bellsouth.net www.laeikids.com (Type in "contacts")	Developmental Screening & Early Intervention; Provide therapies (SP, OT, PT)	0 to 3 years old	No
Emergency/Disaster Am Red Cross 337-234-7371 www.acadianareddcross.org United Way 337-233-8302 www.unitedwayofacadiana.org Federal/State Dept of Soc Service 888-LAHELPU 888-524-3578 www.dss.la.gov	Emergency Relief Vietnamese/ Spanish Evacuation guides 24 hr hot line - SSI; WIC; Medicaid; Food Stamps	No out of pocket cost <hr/> Financial Criteria	No
Families Helping Families of Acadiana 800-378-9854 337-984-3458 www.fhfacadiana.com Family 2 Family Health Information Center 800-331-5570 www.blfhf.org/f2fhic/index	Family advocate for Special Ed issues; Workshops; Resources	No out of pocket cost	No

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Food Stamps (SNAP) 337-373-0060 888-LAHELPU 888-524-3578 www.dss.la.gov	Food Stamps	Financial Criteria	No
Medicaid Enrollment Line La CHIP 877-252-2447 La MOMS, TAKE CHARGE 888-342-6207 www.lamedicaid.com	Health Insurance 24 hours automated service Vietnamese/ Spanish spoken	Financial Criteria La MOMS- Pregnancy and up to 60 days post partum	No
Medicaid Medical Transportation (non-emergency) 800-864-6034 www.dhh.louisiana.gov (Type in "Medicaid medical transportation")	Transportation (cab) to and from medical appointments; Transports parent and child	Medicaid Eligible	No
Personal Care Services - EPSDT (KIDMED referral asst. hotline) 877-455-9955 225-342-9485 www.la-kidmed.com	Personal Care Services	Medicaid Eligible Ages 0 - 21 Medical Criteria	No Forms signed during enrollment
Pharmacy Assistance Partnership for Prescription Assistance www.pparxla.org 888-477-2669 Wal-Mart www.walmart.com Walgreens www.walgreens.com Target www.target.com	Find prescription medications for people in need \$4/30 day supply	Fees based on out of pocket cost None	No
Region 4 Community Services Office* (OCDD related services) 337-262-5610 800-648-1484 www.dhh.louisiana.gov (Type in Community Services Office Region 4") *from birth to 3 – see also Early Steps	Cash Subsidy; Extended Family Living (EFL); ICF/DD Residential Services; Individual and Family Support; Support coordination; Supported living; Transition, Rehabilitative, & Vocational Services; Waivers	Ages 3 and up For OCDD - Autism, Mental Retardation, Cerebral Palsy (severe), Epilepsy (severe)	No MD to sign forms during enrollment process
Shriners Hospitals for Children (Orthopedic services) Shreveport 318-222-5704 www.shrinershospitals.org	Orthopedic conditions; Surgery; Therapy; Equipment	No out of pocket cost, must keep appointments	Diagnosis from physician
Social Security Disability & (SSI) Hotline: 800-772-1213 www.ssa.gov	Income for disabled Reapply if denied	Medical Criteria	No - Diagnosis from physician
Women Infants and Children (WIC) 800-251-2229 www.dhh.louisiana.gov (Type in "WIC")	Food and formula vouchers WIC Healthy Baby Line 800-251-2229	Must keep MD appointments	MD to sign application/ referral

Most State and Federal Programs are based on: Financial eligibility (poverty indices) and/or diagnoses. When in doubt – refer to the agency and they will determine eligibility.

Information provided by Children's Special Health Services (CSHS) 6/2011 www.dhh.louisiana.gov